

<b>CABINET</b>	<b>AGENDA ITEM No. 4</b>
<b>20 MARCH 2015</b>	<b>PUBLIC REPORT</b>

<b>Cabinet Member(s) responsible:</b>	Councillor Wayne Fitzgerald, Cabinet Member for Adult Social Care	
<b>Contact Officer(s):</b>	Wendi Ogle-Welbourn, Corporate Director People and Communities	<b>Tel. 01733 863749</b>

**TRANSFORMING DAY OPPORTUNITIES FOR ADULTS UNDER 65**

R E C O M M E N D A T I O N S	
<b>FROM : Councillor Wayne Fitzgerald</b>	<b>Deadline date : N/A</b>
<p>It is recommended that Cabinet:</p> <p>(a) Review the feedback received from the consultation on the proposals and its amendments for the transformation and modernisation of day services for adults under 65; and</p> <p>(b) Approve the proposed approach of day opportunities operating effectively and efficiently under the new model, namely for the City College Peterborough to manage the day opportunities;</p>	

**1. ORIGIN OF REPORT**

- 1.1 This report is submitted to Cabinet following the consultation and feedback on the proposed recommendations on day opportunities for adults under 65. The reason for the consultation was to seek the views of service users, parents/carers, staff, providers and partners on the transformation of day opportunities for adults under 65.

**2. PURPOSE AND REASON FOR REPORT**

- 2.1 To enable Cabinet to consider both the responses to the recent city-wide consultation on the transformation of day opportunities and the amendment to the original proposals.
- 2.2 For Cabinet to consider how these findings will feed into the councils spending plans for 2015/16.
- 2.3 This report is for Cabinet to consider under its Terms of Reference No. 3.2.3 'To take a leading role in promoting the economic, environmental and social well-being of the area'.

**3. TIMESCALE**

Is this a major policy item/statutory plan?	<b>NO</b>
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#### **4. BACKGROUND**

- 4.1 The proposals for public consultation were approved by Cabinet on 15 December 2014 following an 18 month review of day services for adults under 65 with a physical and/or learning disability.
- 4.2 In the Medium Term Financial Strategy (MTFS), agreed at full Council in March 2013, the council agreed to change adult social care services to put greater emphasis on helping all adults to maintain their independence for as long as possible, to support them to stay living in their own homes and enable them to play a bigger part in the communities in which they live.
- 4.3 A review of the current provision of day opportunities for people with learning and physical disabilities provided by the council was commissioned to understand if they were best meeting people's needs or could be improved.
- 4.4 The council currently runs five centres. Fletton Day Centre and Kingfisher Day Centre are traditional day centres, both operating principally around leisure based activities. The other three centres that provide support around employment opportunities and preventative activity are 1-2 Westcombe Square, 441 Lincoln Road and 49 Lincoln Road. These centres support approximately 347 people and are open five days a week, typically between 9am and 4pm.
- 4.5 The previous report to Cabinet in December 2014 explained that the council is now looking to proceed with the development of a new way of delivering day opportunities for people under 65, which will support people to be as independent as possible in their own communities. In particular, it will look to support people to gain skills which will help them to gain employment, or support them to live independently including preventative activity which reduces the risk of crisis. This new model will better support people to reach their full potential in life.
- 4.6 The model also aligns with national adult social care policy such as Our Health Our Care Our Say 2006, Putting People First 2007 the Valuing People 2009 and the new Care Act 2014. The main principle behind these policies and legislation is to put the individual at the center of their care and support plans, something many local authorities have already been doing.
- 4.7 Cabinet agreed the recommendation and asked for consultation to be undertaken with the wider public on the following:
  - A. One organisation that offers day opportunities and employment under one management structure. This would comprise of community satellite centres, a complex needs centre and employment and micro enterprises managed within one service; and
  - B. The delivery mechanism for this single organisational model would be to commission an external provider to develop and deliver the in house services through an open tender exercise.

#### **5. CONSULTATION EVENTS AND COMMUNICATIONS**

- 5.1 The four week consultation took place between 12 January and 6 February 2015. The proposals have been discussed at five separate formal consultation events in Peterborough. The responses include comments at events and through completed surveys, emails, letters, Facebook, Twitter, telephone consultation and face-to-face

meetings. All of the feedback received was from parents, carers, service users, staff, partners and providers.

- 5.2 Below is a breakdown of the activities and details of the number of people who attended the event together with the responses received during the consultation period:

#### Activities

- 650 emails and letters sent to families, carers and services users
- 100 emails and letters sent to provider organisations and stakeholders
- Five events held for staff, partners and providers, families and services users, the public and councillors
- Staff presentations within the day opportunities centres
- One-to-one meetings with parents/carers
- Presentation to the Health and Social Care Joint Commissioning Forum (JCF)
- Presented and consulted with Scrutiny Commission for Health Issues
- Articles on Peterborough City Council internal website and internal newsletters
  
- Articles in Members' Bulletin for all councillors
- Explanatory emails and letters to staff, all councillors, MPs
- Posts and Tweets on Facebook and Twitter
- Explanatory, easy to access videos on YouTube and Peterborough City Council website

#### Response

- 62 people attended the events
  - 150 comments were received at the events and from the survey
  - 89 formal survey responses were received and analysed
  - 20 phone calls, emails, letters and comments received
- 5.3 A consultation questionnaire was produced in easy read language with guidance from parent carers. This was done in recognition of the fact that not everyone would attend the consultation events and the key messages needed to be easily understood. The questionnaire was also made in audio format and other languages where requested.
- 5.4 In addition to the five consultation events a report was presented to the Scrutiny Commission for Health Issues in January 2015 which was positively received.
- 5.5 The Cabinet proposals were also taken to the Learning Disabilities and Autism Partnership Board and the Health and Social Care Joint Commissioning Forum in January 2015.
- 5.6 The responses from the consultation evidenced that most people were happy with the proposed shape of the future model. However, the biggest concern from service users, family carers and staff was in relation to the proposal for the model to be commissioned to an external provider through a tender exercise.
- 5.7 A further concern people had was that all day provision for adults under 65 in Peterborough would be delivered by the independent providers sector only and there would no longer be a mixed economy of provision (i.e. local authority, independent, voluntary etc.) The common preference was for the services to be retained within the council and achieve the modernised outcomes set out in this report. This option was considered in the early design stage however it was discounted due to the limitations to access external funds whilst managed within the council.

- 5.8 However, whilst in the consultation period City College Peterborough expressed a desire to deliver the transformation of day opportunities. The College has the expertise and the infrastructure to deliver the transformation of day opportunities and at the same time meet the requirement of the councils MTFS within the desired timeframe. The council delegated its powers and duties under the Further and Higher Education Act 1992 and Learning and Skills Act 2000 to the Governing Board of the College. Recently, a cabinet member decision gave authority to formally constitute the College into the council's financial and management arrangements.
- 5.9 Subject to Cabinet approving this proposal, the day services would be carried out by the College and subsequently there would be no requirement for the council to carry out a competitive procurement exercise. This is on the basis that under section 12 of the Public Contracts Regulations 2015, such an arrangement is exempt from the procurement rules.
- 5.10 This proposal would reassure service users concerns, expressed in the consultation, of not having a mixed economy of day opportunities present in Peterborough together with achieving a saving of time and resource that would be required for the procurement process for these services.
- 5.11 The feedback on the consultation survey (attached in Appendix A) provides very useful information about the skills and support required to ensure the new model of day opportunities works well.

#### What the new model offers and will deliver

- 5.12 The new model has been developed using feedback received during the two consultations. The latest consultation told us that people were happy with the proposed shape of the future model. However, concerns were raised about services being transferred to an external provider and in relation to day provision for adults under 65 being delivered exclusively by the independent sector. The new model will see services remain part of Peterborough City Council, albeit operating at arm's length, and a mixed economy of provision.
- 5.13 There is no recommendation for any of the current centres to close. The new provider will be responsible for looking at what is currently provided and then building a service for the future.
- 5.14 The new model will better support people to reach their full potential in life. It will support people to develop skills which will help them to gain employment and/or skills which will support them to live independently. It will also support those people with complex needs with a more targeted approach to ensure that their needs are met.
- 5.15 People with less complex needs will be supported through a combination of employment related services, community satellite centres and where possible, with personal assistants.
- 5.16 Employment services will continue to offer employment related activities ranging from supported employment, voluntary work to paid employment. This will be offered to every person eligible to receive a service.
- 5.17 The ultimate aim of this investment will be to allow people to secure paid employment wherever possible, now with the added value of being part of an educational environment.

- 5.18 Alongside the two day centres, Kingfisher and Fletton, the centres at 441 Lincoln Road, Westcombe Square and 49 Lincoln Road will create employment related opportunities by:
- Continue to developing new micro enterprises and building on existing enterprises such as Royce Rolls Catering, Westcombe Car Wash and Horticultural Activities. The aim is to establish businesses which will allow people to achieve paid employment, vocational skills and work experience.
  - Working with organisations like Community Catalysts to support individuals to develop and run new and current micro enterprises by building on the successful launch of enterprises such as 49 Laundry Services and The Friendly Fruit Co.
  - Offer voluntary placements with employers for work experience.
- 5.19 The goal is for people to be able to progress into unsupported employment.
- 5.20 Investment will also be made in up to four new community based satellite centres. The satellite centres will be fully equipped to provide assisted changing facilities including bathing/showering provision.
- 5.21 The main focus will be supporting people to move away from traditional leisure-based activities towards services which promote greater independence, employment opportunities and the development of ordinary living skills. This will be achieved by:
- Enabling people to access services locally without the need to undertake lengthy journeys from pick up points around the city.
  - Using the centres as a base for people to meet others to improve social skills
  - Working closely with local area co-ordinators<sup>1</sup>, personal assistants and volunteers to maximise local assets and resources so people can be supported to access community resources
  - Linking individuals with communities including other people, activity groups, employment, volunteering and social events. Local area coordinators personal assistants and volunteers will help people to build a circle of support to enable them to be as independent as possible and access support from within their community.
  - Enabling people to develop greater independence and ordinary living skills in a structured way. This will be delivered either through personal assistants or volunteers and where necessary through staff allocated to each satellite centre for focused activities around independent living skills.

## **6. NEXT STEPS**

- 6.1 The proposal is to continue with the transformation plan in line with the recommendation to Cabinet in December 2014. However, instead of issuing an open tender the transformation plan would be delivered by Peterborough City Council through the arm's length organisation City College Peterborough.
- 6.2 Should Cabinet approve the recommendations within this paper, adult social care will work closely with City College Peterborough in the transfer of day opportunities and meeting its objectives.

## **7. IMPLICATIONS**

### **7.1 HUMAN RESOURCES IMPLICATIONS**

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<sup>1</sup> *Local Area Coordinators: A team of people that will be based in each community satellite locality with the aim to link people with disabilities with communities including individual people, activity groups, employment, volunteering and social events.*

There are 62 (FTE) staff who work in the council run day and employment services and there will be no staff implications as the staff would remain within the employment of the Council

## **7.2 FINANCIAL IMPLICATIONS**

If agreed, this proposal would generate savings in the region of £292,453 in 2015/16. Adult social care would work closely with City College Peterborough to achieve this saving. However, the saving can only be realised following the transfer of the service and mobilisation of the new model which will take up to six months after transfer.

Capital investment of up to £500,000 for community satellite locations or improvements to Kingfisher Day Centre and any other building/equipment will be made available. The funding required has already been identified and allocated in the Adult Social Care Health & Wellbeing capital programme budget.

The council also commissions services from independent sector providers. The overall cost for these services is circa £1.2million. Through contract negotiations and better value for money in the independent sector there will be a further £307,547 saving achieved in 2015/16.

This brings the total savings across all day services to £600,000 per annum recurring.

## **7.3 PROCUREMENT IMPLICATIONS**

There are no procurement implications.

## **7.4 LEGAL IMPLICATIONS**

Currently the council has a legal duty to provide section 29 National Assistance Act 1948 and section 2 of the Chronically Sick and Disabled Persons Act 1970 to provide facilities for occupational, social, cultural, educational and recreational activities but these do not have to be provided in traditional day centres run by the Council.

The Care Act 2014 comes into force on 1 April 2015 and replaces the current legislation. The duty on the council will be to ensure that service users are met appropriately with a mixture of high quality services and the council working with partners and outside providers to ensure that this happens.

To shape the wider independent market place for day opportunities, we have been meeting with the eight independent day opportunities providers that offer services for people with learning disabilities and physical disabilities and will continue to meet until a framework contract is in place.

Independent sector providers understand the new approach and many are already making changes to their service offer by supporting people into employment related services and offering support to develop people's independence. This engagement is further intended to support local day service providers, particularly small and medium size businesses, to understand the requirements of the subsequent tender exercise and what they would need to do now to prepare for it.

## **7.5 DISCRIMINATION AND EQUALITY**

The council must consider and comply with the Equality Act 2010. Therefore it has considered the possible impact of the proposals and has carried out an equality impact assessment which has provided an analysis of all the potential effects and possible

impacts on the relevant community. The conclusions of this assessment have been considered against the proposal in the Cabinet report and the proposed delivery model moving forward. The council is therefore seeking to ensure it complies with the act. Equality issues have also been considered.

## 7.6 PROPERTY

There will be transfer to the property portfolio arising from the change of management. Engagement is ongoing with the council's strategic property department and other adult social care transformation work streams which will continue until the implementation phase is embedded.

## 8. BACKGROUND DOCUMENTS

- 8.1 The following was used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985):

Cabinet paper -Transforming Day Opportunities for Adults under 65 - December 2014:

[http://www.peterborough.gov.uk/pdf/Health\\_And\\_Social\\_Care\\_Adult\\_Social\\_Care\\_Transforming\\_Day\\_Opportunities\\_For\\_Adults\\_Under\\_65\\_Jan\\_2015.pdf](http://www.peterborough.gov.uk/pdf/Health_And_Social_Care_Adult_Social_Care_Transforming_Day_Opportunities_For_Adults_Under_65_Jan_2015.pdf)

## APPENDICES

Appendix	Title
A	<u>Day Opportunities Survey Analysis</u>

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